

What is RICA?
RICA is the Regulation of Interception of Communications and Provision of Communication-Related Information Act.

Why must you comply?

- RICA registration is a legislative requirement from the South African Government
- RICA aims to help law enforcement agencies to track criminals using cell phones and other telecommunication services for illegal activities, thereby contributing to make South Africa safer for everyone.

New customers: When purchasing a new communications service, customers are required to register the new service and provide their personal details. New services will only be activated on the relevant network, once the relevant service has been registered.

How do you comply?

You must submit the required information and documents to Hypea.

Visit us at hypea.co.za

CONSUMERS		BUSINESS/CORPORATE/SME	
SA Citizen/Permanent Resident	Non SA Citizen/Non- Permanent Resident	SA Citizen/Permanent Resident	Non SA Citizen/Non- Permanent Resident
			Note: Bank statement and accounts must all be 3 months old or less
Verify Full Name and Surname of Consumers using one of the following: - Certified green ID book, or - Certified temporary ID certificate, or - Certified ID card (when applicable), or - Certified SA Passport	Verify Full Name and Surname of Consumers using: - Passport or refugee document	Verify Full Name and Surname of Authorised Company Representatives using one of the following: Certified green ID book, or - Certified temporary ID certificate, or - Certified ID card (when applicable), or - Certified SA Passport	Verify Full Name and Surname of Authorised Company Representative using one of the following: - SA Passport
Verify SA ID Number Provide one of the following: certified green ID book, temporary ID certificate or ID card (when applicable)	Verify Passport Number or Document number issued to refugees As listed on passport or refugee document	Verify SA ID Number as listed on one of the following: Certified green ID book, temporary ID certificate or ID card (when applicable)	Verify Passport Number As listed on passport
Address of Consumer: Can be residential address, or employment address. If person is from informal settlement, address of school, church or retail store where person receives post. Verify using one of the following: - Bank statement - Rates and/or Electricity account - Phone account - TV license - Insurance policy - Lease agreement - New vehicle license document Note: Bank statement and accounts must all be 3 months old or less	Address of Consumer No need to verify	Address of Authorised Representative of Company: Can be residential address, or employment address. Verify using one of the following: - Bank statement - Rates and/or Electricity account - Phone account - TV license - Insurance policy - Lease agreement - New vehicle license document Note: Bank statement and accounts must all be 3 months old or less	Address of Authorised Representative of Company: Can be residential address, or employment address. Verify using one of the following: - Bank statement - Rates and/or Electricity account - Phone account - TV license - Insurance policy - Lease agreement - New vehicle license document Note: Bank statement and accounts must all be 3 months old or less
		Name and address of company: (registered address or address where the business is situated)	Name and address of company: (registered address or address where the business is situated)
		Registration number of company: As listed on registration document, founding statement, SARS document or similar document.	Registration number of company: As listed on registration document, founding statement, SARS document or similar document.
		Letter of authority or affidavit confirming company representative: Verify using letter of authority or affidavit	Letter of authority or affidavit confirming company representative: Verify using letter of authority or affidavit



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